



Hardware Warranty

All equipment purchased from Australia On Line Pty Ltd trading as Lizzy Internet ABN 88 064 289 925 has a 12 month warranty that it is free of manufacturing defects. Faults as a result of damage after purchase are not covered by warranty including but not limited to damage caused by irregularities in the electrical supply.

Equipment to be returned under warranty should be sent to Australia On Line Pty Ltd. The postal address for hardware return will be provided upon request as it varies with the equipment concerned.

If the equipment is found to be faulty and not suffered physical or electrical trauma, at the discretion of the Provider a replacement unit will be sent free of charge or a refund provided for the original purchase price.

Where the equipment is not found to be faulty it will be returned to you and a service fee of \$20 and applicable postage will be charged to your account.